

Parent code of conduct

Author:	Kerry Jordan-Daus	
Approved by:	Jen Shearman	Date: 14 July 2026
Last reviewed on:	June 2026	
Next review due by:	June 2028	

Contents

1. Purpose and scope	
2. Our expectations of parents and carers	
3. Behaviour that will not be tolerated	
4. Breaching the code of conduct	

1. Purpose and scope

At our schools we believe it's important to:

- Work in partnership with parents and carers to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents and carers
- Model appropriate behaviour

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims set to guidelines on appropriate behaviour.

We use the term 'parents' and carers to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child

2. Our expectations of parents and carers

We expect parents and carers to:

- Respect the ethos, vision and values of our schools
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Use agreed methods of communication to help resolve any issues of concern

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents

- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident. The school will always respond to an incident in a proportional way and seek to agree understanding of acceptable behaviour.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher to agree code of behaviour
- Contact the appropriate authorities (in cases of criminal behaviour)
- Restrict (ban) the parent from the school site

The decision on how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the CEO and Chair of Board if it is felt that a parent should not be present on site owing to behaviours and an inability to agree appropriate conduct.